

July 21, 2025

To Our Valued Funding Partners,

We are writing to inform you of a strategic partnership that has been developed between Personal Assistance Options (PAO) and the Arnold Center, effective July 28, 2025.

Through this partnership, the Arnold Center will provide administrative and managerial services to PAO for the purpose of leveraging resources, strengthening operations, and enhancing the long-term sustainability of services for individuals with disabilities and other vulnerable populations. This collaboration reflects a mutual commitment to preserving high-quality, person-centered services while responding to the evolving needs of the individuals we serve and the systems we work within.

PAO will continue to operate as its own entity and maintain its identity, mission, and service delivery approach. Day-to-day programming and direct service staff will remain in place, ensuring consistency and continuity for participants, families, and stakeholders.

Jennifer Grace, President and CEO of the Arnold Center, will serve as the administrative contact and Executive Leadership for PAO. In this capacity, she will provide oversight and strategic direction while working closely with PAO staff, community partners, and funding sources to ensure ongoing compliance, quality, and innovation.

If you have any questions or would like to discuss this partnership further, please feel free to contact Jennifer Grace directly at (989) 631-9570 ext. 224, (989) 205-1969, or by email at [jgrace@arnoldcenter.org](mailto:jgrace@arnoldcenter.org).

We appreciate your continued support and partnership as we work together to create stronger, more sustainable systems of care.

Warm regards,

Jennifer Grace  
President & CEO  
Arnold Center, Inc.  
Administrative Contact for Personal Assistance Options (PAO)